



Interpreter- Arabic

Role Purpose

To assist our busy advice and advocacy service by supporting our clients with form filling and during meetings. They would be able to interpret fluently between English and Arabic in order to enable clear communication with clients.

Role Description

Volunteers will demonstrate excellent communications skills. The volunteer would enjoy meeting new people, engaging in conversation and interpreting between the client and the DASH employee. This will include asking questions and support explaining their answers.

Commitment & Location

Volunteers need to be able to commit to a regular slot, this can be weekly or fortnightly. Appointments will take place in person at the Hub, via telephone or via zoom.

Qualities/Experience

- Good interpersonal skills
- Good Computer Skills
- Trustworthy and Reliable
- Knowledgeable and understanding of confidentiality.
- Fluent in English and Arabic.
- The ability to handle sensitive subjects with empathy
- Good reading and writing skills
- Sociable and approachable.

Main Responsibilities

- Taking part in meetings.
- Acting as an independent voice between the client and DASH.
- Meeting with clients and collecting the relevant information.
- Using the computer to input client's details.
- To uphold respect, trust and confidentiality.

Training: Full training will be provided. You will be shadowing a DASH employee until you have completed your relevant training. Reference checks will be required and a DBS will need to be obtained, the cost of this will be covered by DASH.

Benefits

Volunteering will provide a great opportunity for you to learn new skills, meet new people and help others. You may be looking for something to help build your confidence or fill your spare time. Volunteering gives you a great sense of achievement and looks great if you are trying to boost your CV. DASH will reimburse you for any expenses incurred while volunteering.

Please contact laura@dash.org.uk to apply or call 07497 892 322 to discuss further.